



Computritition Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Hospitality Suite 25.2.1

Report Date: September 2025

Product Description: Hospitality Suite is an enterprise application for Windows operating systems that enables the management of nutrition care and food operations processes at an organization.

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Notes: N/A

Evaluation Methods Used:

Manual inspection of interactive controls and elements against WCAG success criteria and the ARIA Authoring Practices Guide, keyboard-only navigation testing, automated accessibility scans using Chrome’s Lighthouse utility, and manual screen reader compatibility testing with NVDA.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines. While this VPAT only requires conformance with WCAG 2.0, please note that Computritition drives for compliance with the most up-to-date Web Content Accessibility Guidelines, and this version of the software was developed to meet the A- and AA-level requirements of WCAG 2.2.

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Does Not Support	Input fields, window titles, and dialog grids/tables are not programmatically determinable. These issues are being tracked for a fix in a future release. Most affected features are being replaced with equivalent functionality in fully accessible, browser-based applications.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	There are some instances in grids/tables where text is changed to a red font color as the sole indicator when something is in an invalid state.
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	The application is not keyboard accessible when using a screen reader, but keyboard navigation is available when such a utility is not active. Additionally, some dialogs have controls that are not keyboard accessible. These issues are being tracked for a fix in a future release.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	Some dialogs cannot be closed by pressing Esc. One dialog (Menus > Edit/Review) has a keyboard trap on the calendar. These issues are being tracked for a fix in a future release.
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Not Applicable	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	Some controls are not in the expected tab flow. Focus does not return to the expected control when a dialog is closed. These issues are being tracked for a fix in a future release.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Partially Supports	Close/Done buttons on dialogs return the user to the home screen rather than the previous screen that opened the dialog. This issue is scheduled to be fixed in version 26.2.
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially Supports	Some fields are unlabeled due to space constraints.
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Names in the background of areas of the application are under the minimum required contrast level against the background color. This

Criteria	Conformance Level	Remarks and Explanations
		issue is scheduled to be fixed in version 26.2.
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Partially Supports	Names in the background of areas of the application are images. This issue is scheduled to be fixed in version 26.2.
2.4.5 Multiple Ways (Level AA)	Not Applicable	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Some controls do not have a visible focus state. This issue is being tracked for a fix in a future release.
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Not Applicable	
3.2.4 Consistent Identification (Level AA)	Not Applicable	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	

Table 3: Success Criteria, Level AAA

Notes: The product was not evaluated for the WCAG 2.0 AAA conformance level per Section 508 guidance that it is not required.

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The application is not currently compatible with screen readers. A fix being tracked for future work and functionality for many features are migrating to fully accessible, browser-based applications.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Does Not Support	The application is not currently compatible with screen readers. A fix being tracked for future work and functionality for many features are migrating to fully accessible, browser-based applications.
302.3 Without Perception of Color	Supports	The application does not rely solely on color to convey any content or meaning to a user.
302.4 Without Hearing	Supports	The application does not include audio content which would otherwise be inaccessible to a user without hearing.
302.5 With Limited Hearing	Supports	The application does not include audio content which would otherwise be inaccessible to a user with limited hearing.
302.6 Without Speech	Supports	The application does not include content that would otherwise be inaccessible to a user without speech.
302.7 With Limited Manipulation	Supports	The application does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	The application is operable with operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The application does not include content or features that would be explicitly inaccessible to users to with cognitive or learning disabilities.

Chapter 4: [Hardware](#)

Notes: This section was deleted because the application is not a hardware product and therefore the conformance criteria for this section do not apply to the product.

Chapter 5: [Software](#)

Notes: Sections 502 and 503 were deleted per the exception, as outlined in 501.1, that this is a web application that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0. Additionally, section 504 was deleted because this is not an authoring tool and all conformance criteria in that section were not applicable.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Accessibility features are covered by tools supplied by the user (for example, a screen reader) and would not be documented as part of the application.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Documentation is only provided in an electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		Computrition provides a live support contact and support services at no additional charge. Computrition Customer Care can provide visual support tool as well as audio phone support that would be accessible to assistive technology and is equipped with TTY audio support.
603.3 Accommodation of Communication Needs		Computrition provides a live support contact and support services at no additional charge. Computrition Customer Care can provide visual support tool as well as audio phone support that would be accessible to assistive technology and is equipped with TTY audio support.