computrition

Computrition Accessibility Conformance Report
Revised Section 508 Edition
(Based on VPAT® Version 2.5)

Name of Product/Version: HS onTray 25.2.1

Report Date: September 2025

Product Description: HS onTray is a browser-based application that enables patients in a medical facility to order meals using their personal smartphone or tablet device.

Contact Information: mwalsh@computrition.com

Notes: N/A

Evaluation Methods Used:

Manual inspection of interactive controls and elements against WCAG success criteria and the ARIA Authoring Practices Guide, keyboard-only navigation testing, automated accessibility scans using Chrome's Lighthouse utility, and manual screen reader compatibility testing with NVDA.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines. While this VPAT only requires conformance with WCAG 2.0, please note that Computrition drives for compliance with the most up-to-date Web Content Accessibility Guidelines, and this version of the software was developed to meet the A- and AA-level requirements of WCAG 2.2.

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Recipe images have programmatically generated alt text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The application does not include any prerecorded audio/video content.
1.2.2 Captions (Prerecorded) (Level A)	Supports	The application does not include any prerecorded audio/video content and does not require any captions as a result.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The application does not include any prerecorded audio/video content.
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	The application does not use audio content.
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	The only time-based content on the site (countdowns to the mandatory inactivity time out) can be paused by responding to the "Are You Still There?" alert message. Additionally, menus will disappear when their End Time is reached, and this meets the Real-time Exception of the 2.2.1 criteria.
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
3.1.1 Language of Page (Level A)	Support	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The application does not include any audio or video content requiring captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The application does not include any audio or video content.
1.4.3 Contrast (Minimum) (Level AA)	Supports	All uses of color have appropriate AA-level contrast at a minimum.
1.4.4 Resize text (Level AA)	Supports	The application features responsive design and sizing of page elements, which supports resizing of text on screen up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	The only image of text in the application is the logo in the page headers, and that qualifies as meeting the Essential exception for this criteria.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	The displayed human language does not change from English at any point in the application.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	There is no legal or financial data input in the application.

Table 3: Success Criteria, Level AAA

Notes: The product was not evaluated for the WCAG 2.0 AAA conformance level per Section 508 guidance that it is not required.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The application is accessible to users that rely on a screen reader to navigate web content.
302.2 With Limited Vision	Supports	The application is accessible to users that rely on a screen reader to navigate web content.
302.3 Without Perception of Color	Supports	The application does not rely solely on color to convey any content or meaning to a user.
302.4 Without Hearing	Supports	The application does not include audio content which would otherwise be inaccessible to a user without hearing.

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	The application does not include audio content which would otherwise be inaccessible to a user with limited hearing.
302.6 Without Speech	Supports	The application does not include content that would otherwise be inaccessible to a user without speech.
302.7 With Limited Manipulation	Supports	The application does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	The application is operable with operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The application does not include content or features that would be explicitly inaccessible to users to with cognitive or learning disabilities.

Chapter 4: Hardware

Notes: This section was deleted because the application is not a hardware product and therefore the conformance criteria for this section do not apply to the product.

Chapter 5: Software

Notes: Sections 502 and 503 were deleted per the exception, as outlined in 501.1, that this is a web application that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0. Additionally, section 504 was deleted because this is not an authoring tool and all conformance criteria in that section were not applicable.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Accessibility features are covered by tools supplied by the user (for example, a screen reader) and would not be documented as

Criteria	Conformance Level	Remarks and Explanations
		part of the application.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Documentation is only provided in an electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		Computrition provides a live support contact and support services at no additional charge. Computrition Customer Care can provide visual support tool as well as audio phone support that would be accessible to assistive technology and is equipped with TTY audio support.
603.3 Accommodation of Communication Needs		Computrition provides a live support contact and support services at no additional charge. Computrition Customer Care can provide visual support tool as well as audio phone support that would be accessible to assistive technology and is equipped with TTY audio support.

Ci