



# TRAY INMOTION ELITE

When it comes to tray delivery in hospitals, Nutrition Service leaders have much more than the meal distribution to oversee. From meal selection and ticket creation to tray assembly and delivery, there are many aspects to consider. Each point has potential for error – meaning accountability at each step is essential. What can help foodservice departments efficiently manage the tray delivery process and ensure that patients receive accurate trays is automation.

However, measuring the overall effectiveness of automation through detailed reporting and trackable data can pose a challenge, especially if the solutions aren't fully integrated. Additionally, when generating stats via multiple reports located in various areas, employees not only have more work to do but also must spend more time compiling the data into one concise summary; this is the opposite of what automation should do.

Using hand-held wireless technology, Computrition's **Tray InMotion (TIM) Elite** equips managers with the ability to track the location of trays at any point of the delivery process. They can easily view and monitor detailed information in a dashboard layout to track employee efficiency, late tray percentages, and average delivery times within a meal period. Known in the market for its unique real-time capabilities, TIM Elite helps your team promptly answer the question, *"Where is my tray?"* With this premier tray management tool, your facility can boost operational efficiency and raise the current level of human satisfaction!

## REAL-TIME TRAY TRACKING!

## FEATURES

**Instantly update tray status upon delivery**  
with hand-held device barcoding option

**Scan tray tickets**  
to ensure correct tray delivery and patient wristbands to verify identification

**See bold status and warning messages**  
for added confirmation and security measures

**Store a history**  
of tray and wristband scans for reference

**View TIM Elite data for the meal period**  
from any desktop, mobile device, or monitor in the kitchen or diet office

**Track the delivery progress for the current meal served**  
and quickly see any bottleneck affecting the flow

**Effectively track tray location**  
at all stages of delivery for specific meals

**Monitor total time as well as average times**  
for each stage of the delivery process

**Designate maximum delivery time for entire delivery**  
to increase tray delivery speed and record late tray deliveries

**Display late tray deliveries**  
in both number and percentage formats

**Track and rank employee efficiency**  
by either number of trays delivered or average tray delivery time

**Encourage accountability**  
within your operation

# BENEFITS



Boost patient satisfaction scores with timely delivery of meals



Increase employee satisfaction by rewarding staff who meet set delivery times



Enhance the level of internal communication with real-time data transmitted to the call center staff



Promote patient safety by safeguarding against incorrect therapeutic diet deliveries



Prevent waste and boost cost savings by increasing accuracy



Provide immediate tray delivery information to diet office staff



Make proactive decisions using dashboard analytics



Effectively manage the daily workflow with updated tray delivery stats



Improve productivity



The primary need for tracking meal trays is providing our patients the highest level of service possible. [TIM Elite] gives a real-time view of tray data, creates competition between staff, assures meal quality, and reduces risk.

-Saint Luke's Health System



Click here to learn more about the TIM Elite Dashboard

<https://c2.computrition.com/dashboard-demo>

