SASKATOON
HEALTH REGION

ABOUT
CUSTOMER

CUSTOMER SINCE:
July 2003

LOCATION:
Saskatoon, SK, Canada

OPERATION SIZE:
200-400 Patients Per Site

COMPUTRITION SOLUTIONS:
- **Nutrition Care Management Select**
- **Foodservice Operations Management Pro**
- **TouchPoint Dining**
- **HL7 ADT/DO Interface**

PILLARS OF AUTOMATION:

Operational Efficiency

Human Satisfaction

Risk Reduction

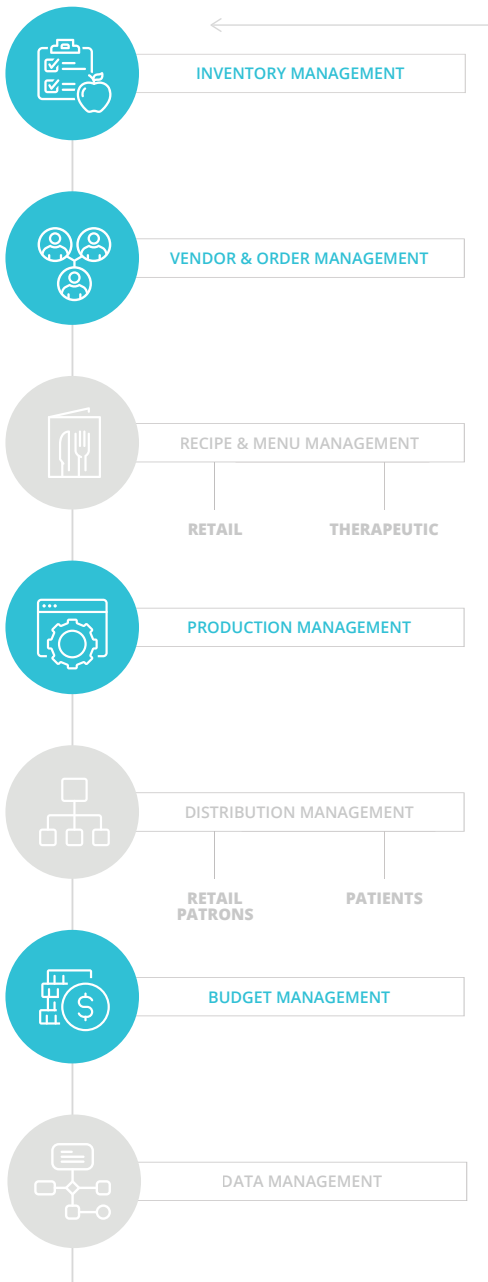Budget Protection

ACHIEVING COST SAVINGS IN HEALTHCARE

Saskatoon Health Region is a complex and integrated health delivery agency in the province of Saskatchewan, Canada, responsible for providing services ranging from hospital and long-term care to home care, public health, and other community-based programs. The Department of Food and Nutrition Services in Saskatoon Health Region is responsible for serving approximately 1,846,000 meals annually to patients, staff and visitors. Four acute care and one long-term care sites (averaging 200 to 400 patients at each) use Hospitality Suite. A Central Food Production Centre produces the majority of these meals. The Department of Food and Nutrition Services in the Saskatoon Health Region has made patient safety and food production efficiencies a priority.

AN END TO INEFFICIENT PROCESSES

Prior to purchasing Computrition's Hospitality Suite, the staff at Saskatoon Health Region were challenged by the need to have consistent, accurate and current information available to all of their users at all sites at any time. This information included allergy and diet restrictions linked to the proper recipes, product information, and the ability to change menus across all sites. In order to create efficiencies, redundant paper copies of this information at each site needed to be eliminated. Implementation of a Food Production Centre required computerized support that could sustain the advanced capabilities of ordering, production, requisitioning and, issuing.

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SUPPLY CHAIN

INVENTORY MANAGEMENT

VENDOR & ORDER MANAGEMENT

RECIPE & MENU MANAGEMENT

RETAIL   THERAPEUTIC

PRODUCTION MANAGEMENT

DISTRIBUTION MANAGEMENT

RETAIL PATRONS   PATIENTS

BUDGET MANAGEMENT

DATA MANAGEMENT

ESTABLISHING CENTRALIZED FOOD PRODUCTION

The implementation of Computrition's Hospitality Suite ensures accurate tracking of costs for specific areas such as cafeterias, coffee shops, and other dining outlets. With the help of Computrition's Nutrition Care Management solution, diet office activities were simplified, allowing the staff to have increased patient interaction. Additionally, Central Food Production is administered with a just-in-time ordering process, providing more accurate cost tracking.

FEATURED BENEFITS

- **Increase in patient safety** through proper nutrient-to-recipe and menu linkage, and automated dietary restriction and order maintenance

- Streamlining of **complex multi-site operations** with multiple foodservice outlets

- Annual savings through real-time and accurate ordering and requisitioning, and reduction in labour required to manually maintain operations. **3 FTEs were reduced** in this transformation

- Heightened patient care through increased availability of team resources for **patient interaction**

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ABOUT US

Since its inception in 1980, Computrition's core objective has been to provide industry-leading, comprehensive software solutions to support food and nutrition professionals and to promote the quality, efficiency, and safety of their operations in the healthcare industry.

Our flagship solution, **Hospitality Suite**, is a powerful automation system that customers are using to decrease costs, improve revenue, and increase patient satisfaction.

Computrition is based out of Los Angeles, California, with satellite offices throughout the United States and Canada. We are composed of dietitians, former foodservice directors, IT professionals, and former clients who understand the needs of our customer base. In short, we know what you are looking for in a healthcare foodservice software system because we are a company of professionals *who are just like you*.

WE OFFER AUTOMATED SOLUTIONS FOR THE FOLLOWING:

- **Foodservice**
- **Nutrition Services**
- **Point-of-Sale**
- **Room Service**
- **Tray Tracking**
- **Floor Stocking**
- **Food Labeling**
- **Data Management**

- **Touch Screen Menu Selections**
- **Bedside Meal Ordering**
  via Mobile Device or In-Room Monitor
- **Call Center**
- **Employee Account Management**
- **Mobile Menus**
- **Retail Meal Ordering**
- **Customer Loyalty Rewards**

BE A FOOD SERVICE HERO

WWW.COMPUTRITION.COM

(800) 222-4488

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