

## ABOUT CUSTOMER

### CUSTOMER SINCE:

June 2007

### LOCATION:

Los Angeles County, CA

### OPERATION SIZE:

22,000 Inmates

### COMPUTRITION SOLUTIONS:

- Foodservice Operations Management Pro

### PILLARS OF AUTOMATION:



Operational Efficiency



Human Satisfaction



Risk Reduction



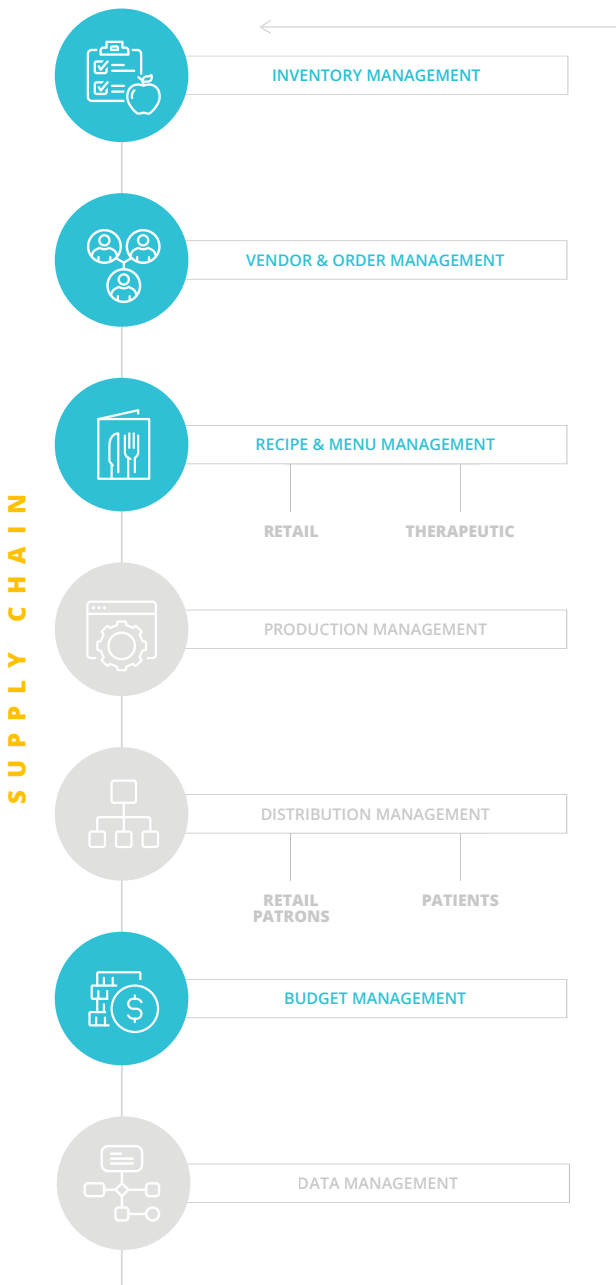
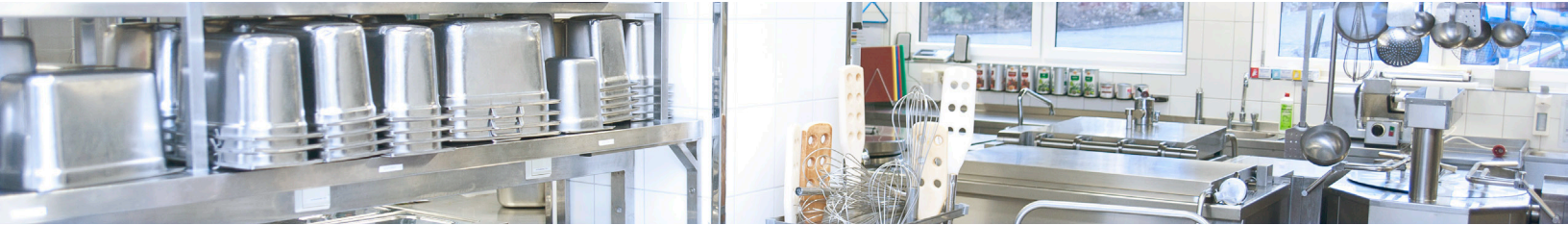
Budget Protection

## FOODSERVICE TECHNOLOGY IN CORRECTIONS

The Los Angeles County Sheriff's Department (LASD) operates one of the largest county jail systems in the United States. In total, the jails of LASD house over 22,000 inmates. The Food Services Unit is responsible for inmate meals (3 times a day), staff meals, prisoner meals (in 23 Sheriff Stations), and all court lockup facilities located throughout the county. Among the facilities, there are 850 inmates that require specifically prescribed medical and religious diets. Additionally, the Food Services Unit is tasked with special catering functions and emergency meals. The total number of meals prepared and served by the Food Services Unit can exceed 88,000 meals per day.

## PRISON PREDICAMENT

Seven fully functional kitchens are managed by LASD throughout the county. Each kitchen is responsible for their food ordering and inventory control. These functions have been performed using a manual, paper intensive system, which has provided no effective means in efficiently updating inventory or prices. For years the LASD kitchens have followed military recipes for food preparation. However, this proved to be a problem because even though the same menu was followed, the meals were not consistent in esthetics, taste or cost from kitchen to kitchen. The Food Services Unit was in need of a method that could standardize recipes and provide culinary staff with accurate pull sheets, production reports, and forecast-specific recipes. Additionally, the manual process of ordering from food service distributors had become very labor intensive.



## POSITIVE RESULTS

With the implementation of the Foodservice Operations Management solution, LASD addressed the challenges of their Food Services Unit and produced the following results:

- Automated orders based on accurate menu forecasts and internally established appropriate par levels
- Reduced time spent calculating orders and excess inventory on-hand
- Increased pricing accuracy, cost control, inventory control, and data access for floor stock tracking
- Standardized recipes to produce a heightened level of consistency across all kitchens
- Developed menu forecast-based production sheets, product pull sheets, and menu-scaled recipes providing accurate data to the culinary staff and additional cost savings. By using pull sheets, LASD saved \$311.04 each time they pulled rice, representing savings of nearly **\$97,000** a year

## MISSION ACCOMPLISHED

In the midst of ever increasing food costs, LASD achieved a **5% savings of their total food budget for the fiscal year!**

## ON THE HORIZON

LASD looks to further enhance the administration of inmates' special diet requirements by integrating patient information between their PowerChart electronic health record application and Computrition's patient care system.



## ABOUT US

Since its inception in 1980, Computrition's core objective has been to provide industry-leading, comprehensive software solutions to support food and nutrition professionals and to promote the quality, efficiency, and safety of their operations in the healthcare industry.

Our flagship solution, **Hospitality Suite**, is a powerful automation system that customers are using to decrease costs, improve revenue, and increase patient satisfaction.

Computrition is based out of Los Angeles, California, with satellite offices throughout the United States and Canada. We are composed of dietitians, former foodservice directors, IT professionals, and former clients who understand the needs of our customer base. In short, we know what you are looking for in a healthcare foodservice software system because we are a company of professionals *who are just like you.*

## WE OFFER AUTOMATED SOLUTIONS FOR THE FOLLOWING:

- **Foodservice**
- **Nutrition Services**
- **Point-of-Sale**
- **Room Service**
- **Tray Tracking**
- **Floor Stocking**
- **Food Labeling**
- **Data Management**
- **Touch Screen Menu Selections**
- **Bedside Meal Ordering**  
*via Mobile Device or In-Room Monitor*
- **Call Center**
- **Employee Account Management**
- **Mobile Menus**
- **Retail Meal Ordering**
- **Customer Loyalty Rewards**

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