

SPOON

(SUITEPOINT! ONLINE ORDERING NOW)

Effective retail management is a vital component of military foodservice operations. Foodservice operators have several key objectives to uphold as they manage a thriving business, and the most prominent entails providing a high-quality experience while maintaining accurate reporting. It may seem impossible to consolidate the many aspects (contactless ordering, cashless payment processing, account management, rewards program, etc.) of modern retail. However, with **SPOON (SuitePoint! Online Ordering Now)**, you *can* have it all!

ELEVATE SERVICE MEMBER + FOODSERVICE PERSONNEL SATISFACTION

FEATURES

Password-protected

login with data encryption to keep personal information safe; users also see last login (date and time) for additional security

Add payroll terms and conditions

acceptance to the enrollment process

Personnel can access mobile ordering

from internal network

Interactive online ordering

enables order customizations and processes cashless payments

Retail account management

for billing; declining balance; payroll deduction/pay plans; standard, special, and gift cards

Offer a loyalty program

for on-base retail locations

BENEFITS



Contactless ordering enhances point-of-sale safety and efficiency



Facilitates on-the-go account management with mobile-friendly application



Empowers users to self-manage charge accounts



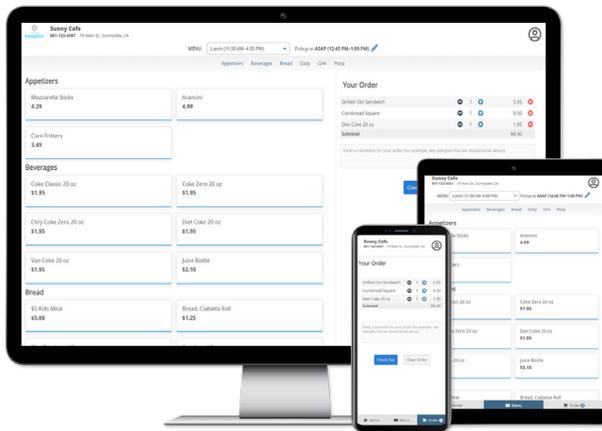
Maximizes throughput by decreasing slowness at checkout lines



Incentivizes patrons while enhancing brand awareness



Attracts more service members to utilize their benefits



A COMPLETE 3-IN-1 SOLUTION

With SPOON, service members have the flexibility to view menus from participating retail locations, place orders, and pay for their meals using a smartphone, tablet, or desktop. SPOON's **interactive ordering solution** allows service members to customize item quantity, add special notes, and view a recap of their final selections before making a cashless payment followed by an order confirmation with the estimated time for pick-up.

But wait – there's more! Robust **retail account management** (Account Connect) and **customer loyalty program** (CLP) features provide a complete retail experience by enabling service members to conveniently manage charge accounts and accumulate user-defined benefits. By adding incentives, dining facilities have the potential to encourage service members to select healthier choices.

REGISTER ACCOUNT



EARN POINTS



TRACK REWARDS



REDEEM REWARDS



VIEW POINTS



MANAGE REWARDS

