At Computrition, we constantly strive to enhance both the patient and staff member’s experience. In response to the need for quick and accurate ordering of meals, a complete touch screen module has been developed as a supplement to our Nutrition Care Management or Room Service solutions. Whether selecting meal items for a single patient, a specific floor/unit, or the entire hospital, EasyTouch Menu Selections offers that perfect touch of flexibility and speed.

This add-on module provides an alternative means of navigating through the system beyond the traditional keyboard and mouse approach, giving staff the advantage to perform immediate patient searches, place meal orders in real-time and even request an order for a future meal.*

EasyTouch Menu Selections is the ideal resource for healthcare professionals who prefer to use touch screen technology as their manner of selecting data provided by Hospitality Suite. Display features present nutrient value tallies for both individual menu items and total meals, alerting staff of restricted food items and flagging allergies, dislikes, and restricted items accordingly.

Additionally, the level of communication between the chefs, patients, nutrition services team, kitchen expeditors and floor hosts improve with the convenience of documenting all meal-related data in the ample free text space designated especially for general or recipe-specific commentary.

“The EasyTouch Menu Selections module allows staff to take patient orders quickly and accurately. EasyTouch keeps track of nutritional information on the side of the screen while items are being added to the menu allowing for call center associates to guide patients appropriately through their menu selections. Our Food & Nutrition Services department has had a great experience with this module and would recommend it to anyone who is taking orders through a call center.”

Regional West Medical Center

*Note: Ordering for future meals is only an option for Room Service customers.
Features

- Make selections using touch screen or via point-and-click
- View all functions (i.e. nutrients, special services, special requests, like, dislikes, allergies)
- Keystroke options allow staff to customize patient menus, document special comments and modify menu item portion sizes
- Alert appears when patients’ selections exceed their assigned meal pattern exchanges
- Special insert feature permits selection of “always available” items that still comply with patients’ Likes, Dislikes, Allergies and Diet Restrictions (LDAR)

Benefits

- At-a-glance view of nutrient content provides updated nutritional information as selections are added
- Decreased food and labor costs due to reduced training time and more accurate meal selections
- Flexibility to select an LDAR-compliant, “write-in” item improves patient satisfaction while preserving the safety of the patient
- Simplified menu selection process for both telephone ordering through call center staff and bedside ordering via laptops or tablets

Resources

Computrition offers professionals the opportunity to leverage the power of obtaining tangible insight through our Resources at http://www.computrition.com/resources/. Visit the page today to get information about our user conferences, software product demos, customer success videos, case studies, eBooks, the Fusion newsletter, customer webinars, and more!